

- The **first comprehensive text** for mastering health systems science, offering practical coverage of all of the factors in the lives of patients that influence their well-being, the structures and processes of the health system itself, societal factors, communication, and information technology.
- **NEW to this edition:** New content on systems thinking and ethics and legal issues further define and address this new important component of health care education; additional exercises; and expanded information on the patient experience and private practice.
- **Complete coverage** of patient safety, quality improvement, value in health care, teamwork, stewardship of health care resources, population health, clinical informatics, care coordination, leadership, and health care financing/reform.
- **Patient improvement strategies** incorporate checklists, information technology, team training, and more.
- A **consistent chapter template** provides clear coverage of each topic, including Learning Objectives, Chapter Outline, Core Chapter Content, Summary, Questions for Reflection, and Annotated Bibliography and References.
- Developed by the American Medical Association's Accelerating Change in Medical Education Consortium, and authored by a team that includes AMA staff members working with individuals from the Consortium member schools.
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